



**What can I expect after I have bought a Thorn bike?**

We are proud of our bikes and our name is now well deservedly famous across the world of cycle touring, and indeed, the world itself. We pride ourselves over our after sales customer service and we will gladly answer any questions you might have about any aspect of your bike, technical or otherwise. Through our sister company St John Street Cycles, we are able to deliver spare parts all over the world. We are quick to answer our email enquiries; you can expect a reply usually within 12 hours of emailing us during a normal working week (Monday to Friday 8.30 – 17.00). We are always willing to speak on the phone. We do our utmost to help you with any problems you might have including faulty equipment and technical advice. JUST ASK!!!